



UNIVERSITY
of
TECHNOLOGY,
MAURITIUS

School of Sustainable Development and Tourism

BSc (Hons) Tourism and Hospitality Management

PROGRAMME DOCUMENT

VERSION 5.0

BTHM

August 2021

University of Technology, Mauritius

La Tour Koenig, Pointe aux Sables, Mauritius

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BSc (Hons) Tourism and Hospitality Management

A. PROGRAMME INFORMATION

The tourism industry is one of the largest job providers from a national and international perspective. This programme is industry-specific and management oriented, and prepares students for positions in the tourism and hospitality sector. With the rapid growth in the field of tourism and hospitality, demand for a qualified labour force in this sector is growing. This programme provides potential employees with skills and knowledge to plan, organise and implement activities and events within the tourism and hospitality sector.

Upon completion of the BSc (Hons) Tourism and Hospitality Management programme, graduates will have a wide range of career opportunities to choose from, such as hotels, restaurants, airline companies, travel agents, tour operators as well as in government organizations and in the tourism education. The programme covers a wide range of issues on tourism and hospitality management. It also includes hands-on practical experience acquired from one semester of Professional Placement integrated in the programme for the full-time students. The tourism and hospitality management programme also has strong links with the Hotel School of Mauritius and other agencies dealing with tourism and hospitality.

B. PROGRAMME AIMS

This programme offers prospects and opportunities to be part of one of the world's largest and most dynamic industries. The importance of tourism as a contributor to the national economy has led to the development of a this programme that is geared towards addressing and understanding the needs of this sector. The programme aims at providing high quality education to those wishing to pursue a career in the Tourism, Leisure and Hospitality industry. This bachelor degree programme will help students to enhance their interpersonal skills and knowledge to build a successful career in the tourism and hospitality industry.

C. PROGRAMME OBJECTIVES

The objectives of the programme are to:

- understand the complexity of the tourism and hospitality industry;
- acquire multidisciplinary skills to better understand the various areas of tourism and hospitality industry;
- understand the importance of managing the tourism and hospitality experience leading to increased customer satisfaction;
- critically examine the impact of tourism on a destination and appreciate the importance of developing a sustainable tourism industry;
- expose students to hands-on practical experience in the tourism/hospitality industry

PART I - REGULATIONS

D. GENERAL ENTRY REQUIREMENTS

As per UTM Admissions Regulations, and 'Admission to Programmes of Study at Degree Level'.

E. PROGRAMME ENTRY REQUIREMENTS

None

F. PROGRAMME MODE AND DURATION

Full Time: Minimum 3 Years, Maximum 6 Years

Part Time: Minimum 4 Years, Maximum 7 Years

Each academic year includes two semesters.

G. TEACHING AND LEARNING STRATEGIES

The programme will employ a wide variety of teaching methods, including face to face, blended or online lectures, individual or group projects, presentations, workshops, case studies, field visits, Lifelong Skills and Good Practices, talks by guest speakers and professional placement. The University recognises the importance of practical experience and its value to employers. Work placement holds a significant place in the degree as it allows full-time students to obtain first-hand exposure before taking up employment after graduation. Working students will be required to submit a portfolio.

Students will have the opportunity to follow practical training sessions at the Hotel School of Mauritius over period of two semesters. This comprises of two practical modules at the Hotel School: Practical I which focuses on *Food Production* and Practical II which focuses on *Restaurant & Bar Service*. Students are expected to purchase their own uniforms as per the requirements of the Hotel School of Mauritius.

Students will also have the opportunity to learn a foreign language and will have to choose one foreign language from the following: German, Spanish, Italian and Mandarin.

One Module will carry 150 hours of learning comprising of 45 contact hours of delivery which could be any combination of face to face, blended, and online. The remaining 105 hours will cover self-learning. Self-learning will be the key feature of the programme enabling students to explore, investigate and research into the various topics, interact with practitioners, and work in teams on projects.

H. STUDENT SUPPORT AND GUIDANCE

In addition to lectures, group tutorials or individual tutorials are arranged for students as and when required.

I. ATTENDANCE REQUIREMENTS

As per UTM's Regulations and Policy.

J. CREDIT SYSTEM

This programme is aligned with the European Credit and Transfer System (ECTS).

All modules will carry 6 credits as per the programme structure.

Work placement/Portfolio - 6 credits

Dissertation- 12 credits

For the award of a Certificate, 60 credits are required

For the award of a Diploma, 120 credits are required

For the award of a Degree, 180 credits are required

K. STUDENT PROGRESS AND ASSESSMENT

For the award of the Degree, all modules must be passed in the examinations, coursework or other forms of assessment.

The programme will be assessed as follows:

1. Unless otherwise specified, all modules will consist of written examinations of 2 hours per module. The assessment weightage per examination-based module is 70% for written examinations and 30% for continuous assessment such as seminars, presentations, class tests and written assignments. All modules are normally assessed over 100 marks, except for project/dissertation where it shall be as specified in the programme.
2. The module 'Essentials of Statistics' will be assessed through 50% coursework and 50% exams. The Coursework should include at least 2 class tests and two formal assignments.
3. The following modules will be assessed 100% coursework as follows:
 - Conference and Event Management, Service Operations Management and Outdoor Recreation will be assessed by project-based assignment involving a preliminary group presentation of the real-life event on given themes, the staging of the real-life event, and a report.
 - Italian II, German II, Spanish II, or Mandarin II will be assessed based on oral examinations, class test, group presentations and when available the Rosetta Stone language software will be used.
 - Research Methods for Tourism and Hospitality will be assessed by project-based assignment involving fieldwork, report and presentation.
 - Full-time students will be assessed for the Work Placement/Portfolio in Level 2 Semester 2. This learning contract specifies the roles and responsibilities of the student and the learning objectives. The placement supervisor will be required to fill out a feedback appraisal form pertaining to student's performance during the placement. Students must demonstrate that they have achieved the learning objectives specified in the learning contract.
 - Working students will be assessed for Portfolio as per the portfolio guidelines.

L. EVALUATION OF PERFORMANCE

Grading

Overall Marks	Grade
$70 \leq X \leq 100$	A
$60 \leq X < 70$	B
$50 \leq X < 60$	C
$40 \leq X < 50$	D
$X < 40$	F
A-D	Pass
F	Fail

The percentage mark at Level 1 contributes a 20% weighting towards the Degree classification.

The percentage mark at Level 2 contributes a 30% weighting towards the Degree classification.

The percentage mark at Level 3 contributes a 50% weighting towards the Degree classification.

M. AWARD CLASSIFICATION

First Class with Honours	$CPA \geq 70$
Second Class First Division with Honours	$60 \leq CPA < 70$
Second Class Second Division with Honours	$50 \leq CPA < 60$
Third Class with Honours	$45 \leq CPA < 50$
Pass	$40 \leq CPA < 45$
No Award	$CPA < 40$

N. PROGRAMME ORGANISATION AND MANAGEMENT

Programme Development Committee: Dr P. Naidoo, Dr P. Ramseook-Munhurrin, Ms N.V. Seebaluck, Mrs T. Makoondlall- Chadee, Assoc Prof (Dr) C. Bokhoree, Dr S.D. Lukea-Bhiwajee, and Dr V. Coolen

Part II - PROGRAMME STRUCTURE

O. BSc (Hons) Tourism and Hospitality Management – Full Time (Version 5.0)

YEAR 1							
Semester 1				Semester 2			
Code	Modules	Hrs/Wk L + SL	Credits	Code	Modules	Hrs/Wk L + SL	Credits
TMGT 1111B	Tourism and Hospitality Studies	3 + 7	6	SMKG 1111B	Marketing for Tourism and Hospitality	3 + 7	6
COMM1101B	Business Communication	3 + 7	6	MBUS 1102B	Principles and Practices of Management	3 + 7	6
HMGT1101B	Food and Beverage Studies I	3 + 7	6	HMGT 1102B	Food and Beverage Studies II	3 + 7	6
LANG1101B/ LANG1107B/ LANG1105B/ LANG 1113B	German I, Spanish I Italian I, Mandarin I	3 + 7	6	LANG 2102B/LANG 2106B/ LANG2108B/ LANG 2109B	German II, Spanish II Italian II, Mandarin II	3 + 7	6
HMGT 1103B	Practical I	3 + 7	6	HMGT 1104B	Practical II	3 + 7	6
→ Start of Level 1				End of Level 1 →			
YEAR 2							
Semester 1				Semester 2			
Code	Modules	Hrs/Wk L + SL	Credits	Code	Modules	Hrs/Wk L + SL	Credits
HMGT 2202B	Accommodation Management	3 + 7	6	TMGT 2201B	Tourism Reservations and Ticketing	3 + 7	6
STAT 1104B	Essentials of Statistics	3 + 7	6	HMGT 2203B	Facilities Planning and Design Management	3 + 7	6
ACCF 1101	Accounting for Decision-Making	3 + 7	6	BECO 2105B	Tourism Economics	3 + 7	6
MGPL 2104B	HRM in Tourism and Hospitality	3 + 7	6	WPL2000B	Work Placement		6
LWS 1102B	Hospitality Law	3 + 7	6				
TMGT 2104B	Tourism Planning and Development	3 + 7	6				
→ Start of Level 2				End of Level 2 →			
YEAR 3							
Semester 1				Semester 2			
Code	Modules	Hrs/Wk L + SL	Credits	Code	Modules	Hrs/Wk L + SL	Credits
TMGT 3102B	Sustainable Tourism	3 + 7	6	OPS 3111B	Service Operations Management*	3 + 7	6
STAT 3305B	Research Methods for Tourism and Hospitality*	3 + 7	6	TMGT3301B	Outdoor Recreation*	3 + 7	6
SERV 3113B	Services Marketing and Management	3 + 7	6	TMGT3208B	Travel Management	3 + 7	6
HMGT 2301B	Conference and Event Management*	3 + 7	6	ENVT 3106B	Environmental Management for Tourism	3 + 7	6
DISS 3000B	Dissertation			DISS 3000B	Dissertation		12
→ Start of Level 3				End of Level 3 →			

*Assessed 100% coursework
Total Number of Credits: 180

P. BSc (Hons) Tourism and Hospitality Management– Part Time (Version 5.0)

YEAR 1							
Semester 1				Semester 2			
Code	Modules	Hrs/Wk L + SL	Credits	Code	Modules	Hrs/Wk L + SL	Credits
TMGT 1111B	Tourism and Hospitality Studies	3 + 7	6	HMGT 1103B	Practical I	3 + 7	6
COMM1101B	Business Communication	3 + 7	6	HMGT 1102B	Food and Beverage Studies II	3 + 7	6
HMGT1101B	Food and Beverage Studies I	3 + 7	6	LANG 2102B/LANG 2106B/LANG2108B/LANG 2109B	German II, Spanish II Italian II, Mandarin II	3 + 7	6
LANG1101B/ LANG1107B/ LANG1105B/ LANG 1113B	German I, Spanish I Italian I, Mandarin I	3 + 7	6				
→ Start of Level 1							
YEAR 2							
Semester 3				Semester 1			
Code	Modules	Hrs/Wk L + SL	Credits	Code	Modules	Hrs/Wk L + SL	Credits
SMKG 1111B	Marketing for Tourism and Hospitality	3 + 7	6	HMGT 2202B	Accommodation Management	3 + 7	6
MBUS 1102B	Principles and Practices of Management	3 + 7	6	STAT 1104B	Essentials of Statistics	3 + 7	6
HMGT 1104B	Practical II	3 + 7	6	ACCF 1101	Accounting for Decision-making	3 + 7	6
				MGPL 2104B	HRM in Tourism and Hospitality	3 + 7	6
→ End of Level 1				→ Start of Level 2			
YEAR 3							
Semester 2				Semester 3			
Code	Modules	Hrs/Wk L + SL	Credits	Code	Modules	Hrs/Wk L + SL	Credits
LWS 1102B	Hospitality Law	3 + 7	6	HMGT 2203B	Facilities Planning and Design Management	3 + 7	6
TMGT 2104B	Tourism Planning and Development	3 + 7	6	BECO 2105B	Tourism Economics	3 + 7	6
TMGT 2201B	Tourism Reservations and Ticketing	3 + 7	6	WPL2000B	Portfolio		6
				→ End of Level 2			
YEAR 4							
				Semester 2			
Code	Modules	Hrs/Wk L + SL	Credits	Code	Modules	Hrs/Wk L + SL	Credits
TMGT 3102B	Sustainable Tourism	3 + 7	6	OPS 3111B	Service Operations Management*	3 + 7	6
STAT 3305B	Research Methods for Tourism and Hospitality	3 + 7	6	TMGT3301B	Outdoor Recreation*	3 + 7	6
SERV 3113B	Services Marketing and Management	3 + 7	6	TMGT3208B	Travel Management	3 + 7	6
HMGT 2301B	Conference and Event	3 + 7	6	ENVT 3106B	Environmental		6

	<i>Management*</i>				<i>Management for Tourism</i>	3 + 7	
<i>DISS 3000B</i>	<i>Dissertation</i>			<i>DISS 3000B</i>	<i>Dissertation</i>		12
→ <i>Start of Level 3</i>						→ <i>End of Level 3</i>	

**Assessed 100% coursework*

Total Number of Credits: 180