Programme | Cohort
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BSc (Hons) Management - F/ L/ M | BMAN/08/FT – F/ L /M
BSc (Hons) Public Administration and Management | BPAM/07/PT

Examinations for 2010 – 2011 Semester II/
2011 Semester I

MODULE: MANAGEMENT INFORMATION SYSTEMS

MODULE CODE: MMIS3202

Duration: 2 Hours

Instructions to Candidates:

1. This paper consists of Section A and Section B.
2. Section A is Compulsory.
3. Answer any two questions from Section B.
4. Always start a new question on a fresh page.
5. Total Marks: 100.

This question paper contains 4 questions and 3 pages.
SECTION A: COMPULSORY

QUESTION 1: (40 MARKS)

The University of Technology, Mauritius (UTM) has planned to implement a Management Information System (MIS) to improve its operational, tactical and strategic activities.

(a) According to you, what are the types of systems that characterises UTM. (10 marks)

(b) What is the importance of information at the university? (10 marks)

(c) What are the steps required for the development of a MIS. (20 marks)

SECTION B: ANSWER ANY TWO QUESTIONS

QUESTION 2: (30 MARKS)

The traditional concept of enterprises is undergoing radical change influenced by computerization. E-commerce has contributed much the online computerization of businesses. What are the unique features of e-commerce technology?

QUESTION 3: (30 MARKS)

(i) In any enterprise, a manager has to take different decisions for the betterment of the organisation. Describe the **three** main types of decisions essential for any enterprise. (10 marks)

(ii) Explain **five** key quality dimensions of decisions for a MIS. (20 marks)
QUESTION 4: (30 MARKS)

(i) Elaborate on six benefits of implementing a MIS at the university.  

(ii) Enterprise’s information systems must protect data and information from misuse, ensure availability to authorized users and display confidence in its accuracy. Describe, with examples, the three main objectives of information security.

***END OF QUESTION PAPER***